# Our experience

When a local charity needed to move to the Cloud - we were on hand to offer our assistance.

## Why was a move to the Cloud necessary for your business?

"We used to have a clunky old in-house server, which was slowing us down and on it's way out. We needed to work more flexibly, without downtime."

#### What did JMV do to aid you in moving to the Cloud?

"JMV were very aware that our old server wasn't great anymore. They had been wanting us to update for a while. They took care of everything, from removing the old server from the office to migrating our data into the cloud. They proactively guided us through the move and were on-hand when we needed them."

### What benefits has the move made to your business?

"We're now able to be more flexible with how we work. During the pandemic, we were able to continue operations from home, without any issues."

## How would you describe your relationship with JMV?

"We talk several times a month, but they're regularly keeping us updated. I know I'm not really very good with IT, and they definitely hold my hand when I need it!"



Offering a unique residential experience delivering exciting, adventurous and memorable outdoor learning experiences, Heatree are a local charity dedicated to improving young peoples lives.

"They proactively guided us through a move to a cloud based platform from our clunky old server, which has delivered us with more flexibility. They're very helpful and on-hand when we need them!"

Steve McIlhenny / Centre Manager

